KINGSLEA PRIMARY SCHOOL



Person Specification RECEPTIONIST

	Essential	Desirable
QUALIFICATIONS	Good standard of English & Maths	Additional qualifications in administration or customer service
EXPERIENCE & KNOWLEDGE	Experience using software including Microsoft Office (Word, Excel & Outlook)	 Previous experience in a receptionist or administrative role Previous experience in an educational setting
SKILLS & ATTRIBUTES	 Excellent communication and interpersonal skills. Ability to communicate effectively, both orally and in writing Strong organisational and time management skills. Ability to work independently and as part of a team. Friendly, approachable, and professional demeanor. High level of accuracy and attention to detail. Ability to handle sensitive information with discretion and maintain confidentiality. Self-management skills – i.e. the ability to prioritise and delegate, good time management, the ability to work under pressure, be self motivated, display enthusiasm, commitment, stamina & energy in the role Ability to interact well with both children and adults alike 	